Spring Semester 2020 return deadlines:

- Textbooks ordered between December 9th and January 13th must be returned by January 31st, 2020
- Textbooks ordered after January 21st are FINAL SALE and cannot be returned

Ship Textbook Returns to:

Minnesota Textbook Center
1301 Hennepin Ave South
Minneapolis, MN 55403

Return Policy Details:

- Return must include a receipt
- Textbooks must be returned in the same condition as received
- Shipping and handling is not refundable
- Returns sent without a receipt are subject to a $10 lookup fee
- All returns are at the discretion of the Minnesota Textbook Center staff

Non-returnable items:

- Opened/Used access codes & eTextbooks
- Opened plastic-wrapped textbooks and merchandise
- Kits & course packets

PSEO/Gateway Students:

- PSEO/Gateway students are REQUIRED to bring all books back at the end of the semester to the Campus Store
- Books must be returned without damage, missing pages, etc.
- Students who drop/withdraw from a course must return textbooks and supplies immediately
- Students will be billed for all textbooks not received by the deadline

Cancelled Courses or Changed Sections:

Returns for materials for cancelled courses or changed sections will be verified by Campus Store staff and may only be returned to the Saint Paul College Campus Store to avoid return shipping charges.
you chose to ship your return to the Minnesota Textbook Center due to a canceled or changed course, caused by Saint Paul College, you will be responsible for the shipping costs. All other return policies apply.

Orders shipped to Campus Store for Student Pick Up may be returned to the Campus Store if:

- Students show a valid photo ID at the time of return
- Students have their receipt for the return
- The return is before the returns deadline
- All online orders not picked up within two weeks of being fulfilled will be returned to the Minnesota Textbook Center.

Online Shipping Orders:

Inaccurate Packages:

- Packages with inaccuracies must be reported to mntextbooks@minneapolis.edu within 3 days of the delivery date.

Damaged Packages:

- Damaged/Defective items must be reported to mntextbooks@minneapolis.edu within 3 days of the delivery date.

Lost Packages:

- Lost packages must be reported to mntextbooks@minneapolis.edu within 3 days of the delivery date.