

Summer Semester 2019 return deadlines:

- Textbooks ordered between May 6th and June 4th must be returned by June 6th, 2019
- Textbooks ordered after June 4th are FINAL SALE and cannot be returned

Return Online Orders to:

Minnesota Textbook Center
1301 Hennepin Ave South
Minneapolis, MN 55403

Return Policy Details:

- Return must include a receipt
- Textbooks must be returned in the same condition as received
- Shipping and handling is not refundable
- Returns sent without a receipt are subject to a \$10 lookup fee
- All returns are at the discretion of the Bookstore staff

Non-returnable items:

- Opened/Used access codes & eTextbooks
- Opened plastic-wrapped textbooks and merchandise
- Kits & course packets

PSEO Students:

- PSEO students are **REQUIRED** to drop off all books at the end of the semester at the Bookstore
- Books must be returned without damage, missing pages, etc.
- Students who drop/withdraw from a course must return textbooks and supplies immediately
- Students will be billed for all textbooks not received by the deadline

Campus Store Pick Up:

- Valid photo ID must be shown for online order returns
- **Online orders not picked up within two weeks of being fulfilled are subject to a \$10 restocking fee**

Online Shipping Orders:

Inaccurate Packages:

- Packages with inaccuracies must be reported to mntextbooks@minneapolis.edu within 3 days of the delivery date.

Damaged Packages:

- Damaged/Defective items must be reported to mntextbooks@minneapolis.edu within 3 days of the delivery date.

Lost Packages:

- Lost packages must be reported to mntextbooks@minneapolis.edu within 3 days of the delivery date.